5 Easy Steps to Avoid Delays

The initial period from 1st Jan 2021 onwards has been a period of major change with all shipments moving between the EU & UK now requiring customs formalities to be completed.

During this challenging period of adjustment, we feel it is vitally important to work with all Stakeholders to continue to improve the Customs Entry Process. Missing or incorrect Data Fields has been a very common issue in causing delays to Customs Clearances. We have highlighted 5 key points which need to be provided accurately to avoid unnecessary delays, the summary below relates to Imports from EU to UK.

1 **Correct Trailer Number**– in many instances a Truck Number or an incorrect Trailer Number (or no Trailer Number) has been provided.

2 **Number of Packages –** Different packing types (eg pallets and packages) are usually contained on a Commercial invoice. Only one specific packing type is declared on the vessel / ferry manifest when goods depart from the EU. For data being received into our system, we want to receive only the packing type (eg pallet total) quantity which matches the packing type on the Vessel manifest.

3 **Correct UK Port of Arrival –** Entries can only be completed when cleared against the correct UK Port.

4 **Ferry Operator Name –** Not all Ferry Operators currently use the Inventory Linked system so please provide Ferry Operator name. Ferry departure and UK arrival times would also assist greatly.

5 **Commodity Code –** The UK Tariff is a 10 digit numerical code whilst the EU equivalent is only 8 digits. Supplying the 10 digit code again avoids delays.

Improved Accuracy on above will assist greatly in the improved flow of goods.

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